

Café Team

Role Description | Keswick Convention 2026

The café team are a busy active group serving Conventioners with a smile by:

- Serving customers warmly
- Working alongside trained café staff
- Learning or using barista skills
- Handling cash and credit card payments
- Maintaining a clean and welcoming environment

Please be aware the café is within Base Camp and is a busy and noisy area. If you would find this environment difficult, this might not be the role for you.

Skills and Qualities Needed:

- Have lots of enthusiasm for teamwork, committed to work within a team rota as requested by café team leader
- Have accuracy and attention to detail in a busy, often noisy environment
- Experience as a barista or working in a café environment would be helpful, but not required – full training will be given
- Have a good knowledge of hygiene and cleanliness
- Have lots of energy, patience, a sense of humour and flexibility!
- Have the physical ability for regularly being on your feet and some lifting will be required
- Have a good level of spoken English
- Remain cheerful and calm under pressure

Schedule and Location:

- **Location:** Cafe area within Base Camp
- **Arrival:** Saturday 1pm
- **Departure:** The following Saturday morning
- **Hours:** Around 8 hours per day (split over shifts – some days may be slightly longer due to programme needs)

Specific Tasks Include:

- Take customer orders; prepare drinks and food orders under supervision.

- Keep a clean and tidy working area
- Ensure café tables and seating are clean and tidy and empty bins
- Ensure recycling is carried out where possible
- Replenish stock, using standard stock rotation principles
- Work within food safety standards
- Handle cash and credit card payments (training given)
- Assist with whatever is needed behind the scenes

Further Information

- The café is open from 8:30am-10:00pm with a closure between 5:30pm – 6:30pm. Shifts start at 8am to prepare for opening and split into 3 shifts. You will typically be expected to be on duty for 2 of the 3 shifts.
- You will be on a rota, working roughly 8 hours a day with breaks (either 2 x 4hr shifts, or 1 x 8 hr shifts)
- There may be one 7:30am start per week to manage the milk deliveries
- Busy periods will be between 10:00am – 13:00pm and 6:30pm – 7:30pm

Report to:

Café Team Leader

Team Size:

10 full time and 6 part-time